

# Extendicare Facilities Earn National Recognition for Continuous Quality Improvement

Four Extendicare facilities have been honored by the American Health Care Association and the National Center for Assisted Living (AHCA/NCAL). The following facilities are the proud recipient of the AHCA/NCAL Step 1 Quality Award in recognition of their strong commitment to continuous quality improvement:

[Cedar Springs Health and Rehabilitation Center](#)  
Cedarburg, Wisconsin

[Menomonee Falls Health Care Center](#)  
Menomonee Falls, Wisconsin

[Medco Center of Campbellsville](#)  
Campbellsville, Kentucky

[Springfield Nursing and Rehabilitation Center](#)  
Springfield, Kentucky

The AHCA/NCAL Quality Awards – comprised of three levels, a Step I award; a more rigorous Step II award; and a comprehensive Step III award – are the most prestigious recognition of quality within the long term care profession. This Step I award recognizes each facility's dedicated frontline caregivers, administrators, nurses and physicians, who demonstrate their commitment to quality of care in order to meet the needs for our nation's most vulnerable population.

As a Step I recipient, each facility has demonstrated its organization-wide commitment to a customer-focused facility mission, defined its principal customers and their expectations, and indicated ways that it is striving to meet their needs.

The Quality Award program is an independently judged, criteria-based, award program, and this year, only 312 long term care facilities nationwide have received this noteworthy award. We are proud of this accomplishment and thank the staff members at each facility for their strong commitment to excellence.

*AHCA/NCAL's Quality Award is modeled after the criteria of the Malcolm Baldrige National Quality Award, the nation's premier award recognizing distinguished achievements. AHCA/NCAL's award is designed to support both continuous quality improvement efforts in long term care by promoting quality awareness and education and to recognize quality achievements.*

